



600 Lakeview Parkway
Vernon Hills, IL 60061

P 847 816 0011
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www.starautoauthority.com

How to Log In to Your Online Vehicle Service History

This step-by-step guide will help you log into your vehicle service history for the first time. Here are two items we are often asked about:

- 1) By creating a single log in, you will have access to the history for all vehicles serviced at Star Auto Authority since 2007. (For records prior to 2007, please send an email to: clientcare@starautoauthority.com.)
- 2) The history records are updated every Monday morning. If you are a new client, your history records will be available the Monday after your first service visit.

If you have any questions, please do not hesitate to call us at 847 816 0011 or email us at clientcare@starautoauthority.com

1) The first time you log in, you will need to click on “New user? Click here to register.” This is beneath the “Submit” button.

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7 a.m. to 6 p.m. Monday - Friday
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Please login

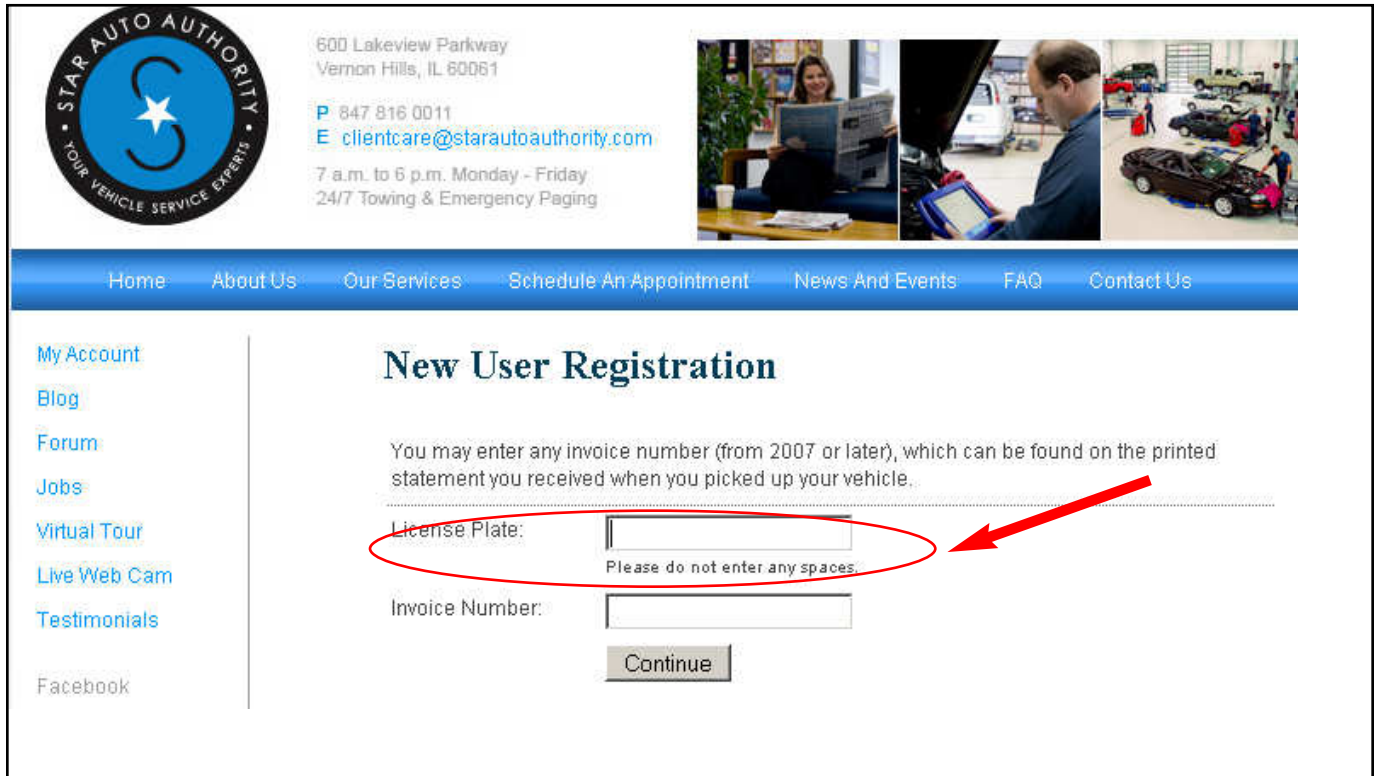
Email Address

Password

[Forgot Password?](#)

[New user? Click here to register.](#)

2) Enter your vehicle's license plate number. If you have multiple vehicles, choose one. Once your account is set up, you'll have access to the history for all of your vehicles.



STAR AUTO AUTHORITY
YOUR VEHICLE SERVICE EXPERTS

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New User Registration

You may enter any invoice number (from 2007 or later), which can be found on the printed statement you received when you picked up your vehicle.

License Plate:
Please do not enter any spaces.

Invoice Number:

3) Enter an invoice number for the same vehicle. (The invoice should be dated after February 2007.) Do not enter the zeros that precede the invoice number. In this case, you would enter 36637.

Invoice

Star Auto Authority Inc. 600 Lakeview Parkway Vernon Hills, IL 60061 USA	G132591 Description White 1996 / Wren Make Ford Taurus LX Engine V6-182 3.0L DOHC Odometer 108,337
Work (847) 816-0011	PO # N/A Work Order # 0000038287 Invoice # 0000036637 Svc Advisor Bruno, Jon Technician Strischek, Bryan

Invoice Date Feb 13 2009
Appointment Feb 12 2009 5:21 pm
Promised Feb 20 2009 6:20 pm


Problems Resolved

Check Engine Light is On
Came on Thursday. Cranks for an extended period before starting.

Inspections Performed

Courtesy Vehicle Inspection
Road tested vehicle and performed bumper-to-bumper safety and maintenance evaluation, including steering, suspe starting, charging, exhaust, and fluid levels and condition. Also examined belts, hoses, wiper blades and vehicle ligh


4) This is how the license plate and invoice number would be entered for the vehicle shown in Step 3.



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New User Registration


You may enter any invoice number (from 2007 or later), which can be found on the printed statement you received when you picked up your vehicle.

License Plate:

Please do not enter any spaces.

Invoice Number:


5) Now you will be asked to create your own log in for future use. Enter an email address and select a password. (The email address doesn't have to match the one we have on file.)



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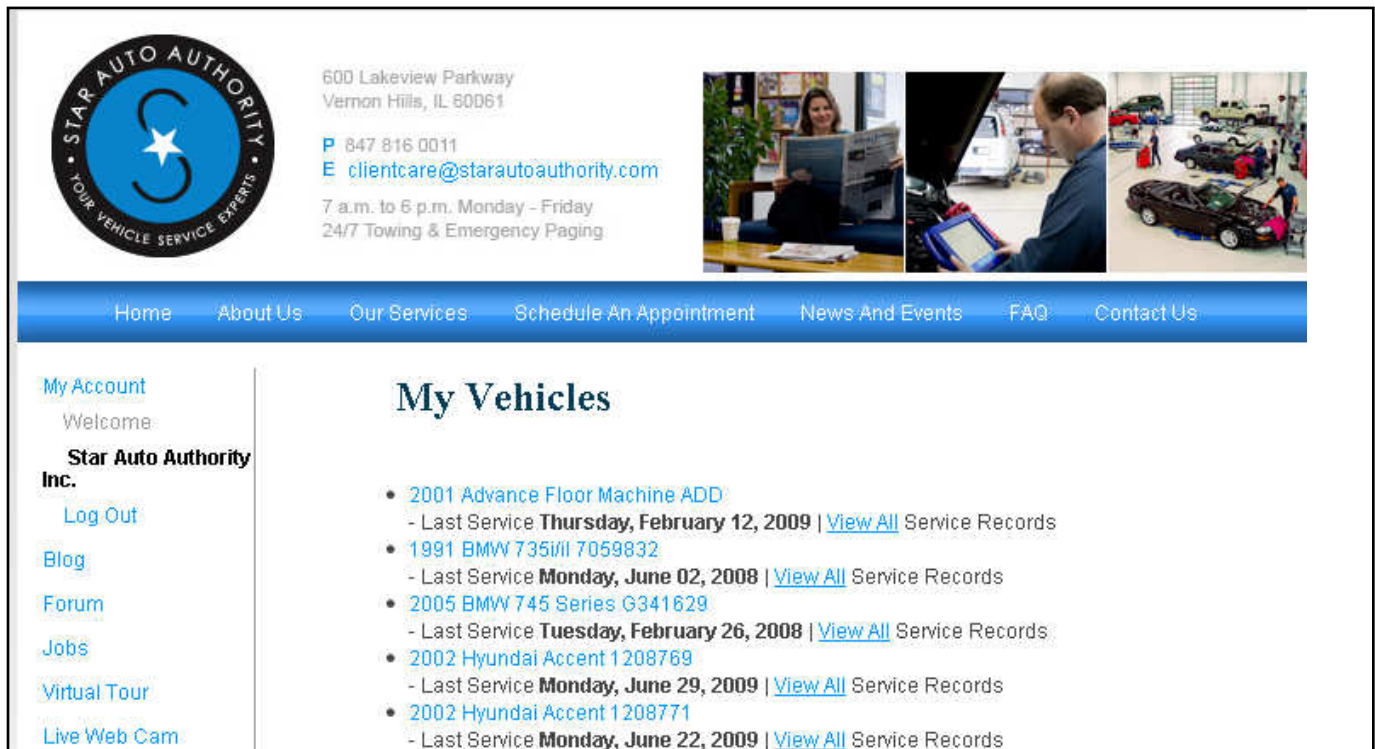
New User Registration

Please create a login for future visits by entering your email address and choosing a password.

Email address:

Password:

6) Congratulations! You should now be viewing a screen like this that contains a list of your vehicles and service history information.



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My Vehicles

- [2001 Advance Floor Machine ADD](#)
- Last Service **Thursday, February 12, 2009** | [View All](#) Service Records
- [1991 BMW 735i/II 7059832](#)
- Last Service **Monday, June 02, 2008** | [View All](#) Service Records
- [2005 BMW 745 Series G341629](#)
- Last Service **Tuesday, February 26, 2008** | [View All](#) Service Records
- [2002 Hyundai Accent 1208769](#)
- Last Service **Monday, June 29, 2009** | [View All](#) Service Records
- [2002 Hyundai Accent 1208771](#)
- Last Service **Monday, June 22, 2009** | [View All](#) Service Records

Again, if you have any questions, please do not hesitate to call us at 847 816 0011 or email us at clientcare@starautoauthority.com. Thank you for being a loyal Star Auto Authority client!